

In an effort to best serve residents, Colerain, Ross and Springfield Townships solicited competitive bids to identify the most appropriate waste and recycling service provider for each township. Rumpke Waste & Recycling was selected as that service provider and has signed an exclusive 5-year agreement with the townships. Service begins April 1 for all occupied residential properties from 1-4 units.



Rumpke looks forward to providing your household with dependable weekly waste and recycling collection. Please review the important service information below. Action may be required.

If you do not have Rumpke service currently you must contact Rumpke to select a service option and verify your service address.

FULL SERVICE

Rumpke service includes the weekly collection of trash and recycling, and once monthly collection of a large item for the rate of \$16.20 per month. Rumpke will provide all households with a 65-gallon recycling cart. Smaller 18-gallon bins are available upon request. Residents may use their own trash containers or lease a Rumpke 95-gallon trash cart for \$2.50 per month. To request a trash cart, please follow the steps below.

Please note: All current Rumpke customers will automatically receive full service. If you do not want Full Service, please contact Rumpke immediately to avoid automatic enrollment.

LIMITED SERVICE

For residents that are small generators of trash, a limited trash service plan is offered for \$12.95 per month. With the limited service plan, residents are provided with one 95-gallon trash cart and one 65-gallon recycling cart. All trash and recycling must be placed completely inside the containers. Material placed outside of the containers will not be collected, with the exception of one large item per month. To sign-up for limited service, follow the steps below.

Please note: A new trash cart will be delivered to your home and must be used. Customers who previously purchased trash carts can no longer use them through this service program. However, you may pass your previously purchased cart on to a family member living outside Colerain, Ross and Springfield townships. If you plan to give your trash cart to someone else, it is important that you call Rumpke to share the new service address for the container. This will avoid service interruptions and potential charges to the new cart owner's account.

TRASH GUIDELINES

- According to Federal Law, Rumpke is not permitted to accept batteries, tires, liquids, combustible materials or any items identified as hazardous.
- Freon must be properly removed from appliances prior to disposal (for details visit www.rumpke.com).
- Rumpke will not accept bags or cans filled with rocks, dirt or construction debris.
- Mattresses, box springs and upholstered furniture must be wrapped in plastic prior to collection. Together, one mattress and one box spring are considered one large item.

RECYCLING GUIDELINES

Curbside recycling is available to all township residents at no additional charge. Recycling is collected weekly on the same day as your trash. Recyclables should be placed inside of your township-issued recycling cart loose. **Please don't place material inside a plastic bag.**

Rumpke accepts the following material in its recycling program:



CART DELIVERY

Recycling

Rumpke will deliver township-issued recycling carts to households beginning in March, and will remove existing Rumpke-issued recycling carts in March/April. Customers should continue to use existing recycling containers until a new one is provided. Smaller 18-gallon recycling bins are available upon request.

Trash

Rumpke will also deliver trash carts to those residents who choose limited service or to lease a Rumpke trash cart in March.

HOLIDAY COLLECTION

If your collection falls on Christmas Day and New Year's Day, collection will be delayed one day that week.

LARGE ITEM COLLECTION

Both full and limited service plans include monthly collection of one large item. Large item collection will occur on your first scheduled collection day each month. Large items include any items too large to fit inside a standard trash bag or trash can like furniture or appliances. Please see the TRASH GUIDELINES section to review collection and preparation guidelines.

3 Easy Ways to Adjust Service Level or Request Additional Trash Cart:



Mail

Complete, detach and mail the below response card.



Call

Call Rumpke at 1-877-367-4191.



Email

Email cincinnati.market@rumpke.com.



Adjust your service level, request an additional trash cart or choose a smaller recycling container:

- | | |
|---|--|
| <input type="checkbox"/> I would like to sign-up for Limited Service —with a 95-gallon trash cart. | <input type="checkbox"/> I would like a smaller 18-gallon recycling bin, instead of a 65-gallon recycling cart. |
| <input type="checkbox"/> I would like to lease a Rumpke 95-gallon trash cart for an additional \$2.50/month. <i>(Additional trash cart option is not available to Limited Service customers.)</i> | <input type="checkbox"/> I currently recycle and I have an 18-gallon red bin, please do not deliver a larger 65-gallon recycling cart to my residence. |

Name: _____ Township: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Phone Number: (____) _____ Home Office Cell

PLEASE RESPOND BY JANUARY 22, 2016

Attention Colerain, Ross & Springfield Township Residents!

Changes coming to waste and recycling service beginning April 1, 2016.

Action may be required.

See inside for details.



www.rumpke.com | 1-877-367-4191 | cincinnati.market@rumpke.com



Place
Stamp
Here

Rumpke Waste & Recycling
10795 Hughes Rd.
Cincinnati, OH 45251